

## Helping Families Get Health Care

Updated July 2006

### Washington State Dept. of Social and Health Services (DSHS) Medical

#### Citizenship Documentation

As of July 1, 2006 citizens applying for Medicaid must provide documentation of citizenship and identity. In Washington State however, if they don't have both documents, they can sign and complete the Citizenship Documentation & Identity Declaration. [http://www1.dshs.wa.gov/pdf/ms/forms/13\\_789.pdf](http://www1.dshs.wa.gov/pdf/ms/forms/13_789.pdf) As long as this form is completed and signed, and assuming the client has met all other criteria, DSHS will not pend the application. They will approve the application, but use the information on the declaration to work with the client in getting the needed documentation.

The following groups are NOT required to provide citizenship verification:

- Medicare and SSI recipients
- FO5 Newborns (Newborns born to moms on DSHS Pregnancy Medical)
- S-CHIP
- For now, children in Foster Care (DSHS will try to get their verification but won't require the Declaration if not available)

***Non-citizens are not affected by the new Medicaid law. The rules for immigrants did not change.***

#### The Children's Health Program (CHP) is enrolling more kids!

- CHP provides medical coverage for non-citizen children in families below 100%FPL. There is a wait list but DSHS is adding more children and the wait is getting shorter.
- Families that applied should notify DSHS of any address changes (1-800-204-6429).

#### Income limits for DSHS Medical Programs increased April 1<sup>st</sup>

- To view income limits visit, <http://www.metrokc.gov/health/insurance>
- Healthy Kids Now! application/brochures, and stickers with the new income guidelines, for Children's Medicaid and CHIP are available in seven languages. Order in bulk at 360-586-6360, ext. 101 or at [fulfillment@pprt.wa.gov](mailto:fulfillment@pprt.wa.gov)
- To download individual children's applications, visit [www.healthykidsnow.net](http://www.healthykidsnow.net)

DSHS Medical applications are primarily done by mail. In King County, mail applications to Region 4 DSHS, PO Box 34350, Seattle, WA 98124-9511 or call to get answers about a current or pending case or to report a change of circumstances, DSHS Medical King County 206-341-7433.

#### Access and Outreach – Health Insurance

999 Third Avenue, Suite 1200 • Seattle, WA 98104-4039

T (206) 296-4600 F (206) 296-0166 • [www.metrokc.gov/health](http://www.metrokc.gov/health)



City of Seattle  
Gregory J. Nickels, Mayor



King County  
Ron Sims, Executive

## Medicare (for those 65 years and over, or with disabilities)

Visit [www.medicare.gov](http://www.medicare.gov) or 1-800-Medicare, or call SHIBA at 1-800-397-4422.

## Washington State Basic Health Plan (BHP)

- Call BHP at 1-800-826-2444 or visit <http://www.basicealth.hca.wa.gov> to get an application.  
Spanish line 1-800-321-0291      Russian line 1-800-387-8224  
Vietnamese line 1-800-423-2231      Korean line 1-800-324-1658
- Managed enrollment means you may have to wait a few months until an opening occurs.  
Income guidelines changed July 1st. Visit <http://www.basicealth.hca.wa.gov> to view the *Health Plans and Premiums* table.

## Resources and materials

- **[Community Health Access Program \(CHAP\)](#)**  
**206-284-0331 or 1-800-756-5437**  
For medical and dental referrals, for Children with Special Health Care Needs services, for access to the Washington Breast and Cervical Health Program, and for assistance in applying for Medicaid or CHIP. *Staff speak Spanish. Phone interpreters are available for other languages.*
- **[Directory of Providers for Medicaid/Healthy Options and the Basic Health Plan](#)**
- **[DSHS Customer Relations Unit](#)**  
**1-800-865-7801**  
Families can call if they are having problems or concerns with DSHS that are not being addressed adequately at the local CSO level. *Spanish speaking staff are available.*
- **[Family Planning Hotline](#)**  
**1-800-770-4334**  
Information and a list of providers for Take Charge, a DSHS program that provides free family planning services for eligible women and men. *Spanish-speaking staff are available.*
- **[Public Health – Seattle & King County](#)**  
**206-296-4600 (general information)**
  - [Salud Pública en Español](#)
  - [Kids Get Care](#) is a program to ensure integrated preventive health care for children regardless of insurance status
  - [Children with Special Health Care Needs](#) is at 206-296-4610
- **[Red Cross Language Bank \(King County\)](#)**  
**206-323-6565, ext. 13250 for Spanish, ext. 13251 for other languages**  
Volunteer interpreters and translators are available to assist non-profit agencies and individuals to access basic services and resources.

- [Transportation Broker](#)  
**1-800-923-7433 (King County)**  
**1-800-925-5438 (Pierce County)**  
Transportation for Medicaid patients that have no other transportation to their medical appointment. Staff speak Spanish and Russian. Phone interpreters for other languages.
- [Washington State Insurance Commission](#)  
**1-800-562-6900**  
  
[Statewide Health Insurance Benefits Advisors \(SHIBA\)](#)  
**1-800-397-4422 (Helpline)**  
Information on health insurance, including coverage for the elderly and disabled.
- [Washington Tobacco Quit Line](#)  
**1-877-270-STOP (7867)**  
In Spanish / Español: 1-877-NO-FUME (266-3868)

## Contact us

This was compiled by **Access and Outreach at Public Health - Seattle & King County**.

We work to decrease barriers and increase access to health care. We provide information, training, and updates so that schools, agencies and others can best assist families in accessing healthcare.

For more information, contact:

- **Cathy Aby**, 253-874-7642 or [cathy.abby@metrokc.gov](mailto:cathy.abby@metrokc.gov)  
(South King County)
- **Daphne Pie** 206-205-5196 or [daphne.pie@metrokc.gov](mailto:daphne.pie@metrokc.gov)  
(Seattle)
- **Miguel Urquiza** 206-296-9875 or [miguel.urquiza@metrokc.gov](mailto:miguel.urquiza@metrokc.gov) (Latino Outreach)